



March 12, 2020

Dear Families:

The team at Hudson Hills has been closely monitoring developments with COVID-19 and wanted to provide reassurance to all our families. As always, we are precisely following the Center for Disease Control's (CDC) guidelines and recommendations on the steps we can take to help prevent the spread of the virus. We hold ourselves to an incredibly high standard and pride ourselves on our internal infectious disease protocols. In fact, just last month, our annual Department of Health survey (which includes review of our infectious disease program) showed our facility to be deficiency free.

We take the threat of the Coronavirus very seriously and ten days ago began taking precautions. On Monday of last week, we started restricting visitor access to the building and as of last night have closed down all entrances to the facility with the exception of the Independent Living Lobby entrance. This has allowed us to screen all residents, family members and our staff as well. After the President's address to the nation last night, we have decided that effective immediately Hudson Hills will begin to follow the federal recommendation and limit all visitations which are not medically necessary, which will be determined on a case by case basis.

Our employees are well-trained in the importance of proper handwashing and the use of alcohol-based hand sanitizer. They are educated in disease prevention protocols. We have instructed them to stay home if they are experiencing any flu-like symptoms, such as fever, cough or difficulty breathing. If they experience any of these symptoms, they must be cleared before returning to work.

Handwashing and personal hygiene posters are displayed at employee work locations, including break rooms and restrooms. Employee education and training based on current CDC and local health department recommendations will continue.

We have one simple goal that guides us: keeping your loved ones healthy and safe. This has been, and will continue to be, at the center of our actions and the safety measures we initiate every step of the way.

Sincerely,

Anne-Marie van der Velde  
P. Murphy van der Velde  
and the Hudson Hills Management Team